

Our Pharmacies



Womack Army Medical Center

Location: 2817 Reilly Road

Monday through Friday 0800 to 2000

Saturday & Sunday 0800 to 1600

Closed on Jan 1st, Jul 4th, Thanksgiving, Memorial and Veteran's Day, and Christmas

Telephone: (910) 907-7427

Clark Clinic Pharmacy

Location: 4257 Bastogne Drive

Monday through Friday 0800 to 1700

Saturday & Sunday Closed

Federal Holidays Closed

Telephone: (910) 907-7427

Joel Clinic Pharmacy

Location: 4861 Lane Road

Monday through Friday 0800 to 1700

Saturday & Sunday Closed

Federal Holidays Closed

Telephone: (910) 907-7427

Robinson Clinic Pharmacy

Location: 1722 Gruber Road

Monday through Friday 0800 to 1700

Saturday & Sunday Closed

Federal Holidays Closed

Telephone: (910) 907-7427

Post Exchange (PX) Pharmacy

Location: 5050 Butner Road

Monday through Friday 0830 to 1700

Saturday & Sunday Closed

Federal Holidays Closed

Telephone: (910) 907-7427

Refill Distribution Center

Location: 2132 Half Street

Monday through Friday 0900 to 1800

Saturday 0800 to 1600

Sunday Closed

Federal Holidays Closed

Telephone: (910) 907-7427

Welcome!

The Womack Army Medical Center Department of Pharmacy would like to thank the more than 180,000 beneficiaries eligible to patronize our pharmacy. Our commitment to you is nothing less than our best. We continuously strive and seek to implement new programs that improve both the quantity and quality of our services. We appreciate the opportunity and privilege to serve you.

Thank you!

Our Mission

To provide accessible, high-quality pharmaceutical care and services, education and training, and leadership in support of Womack Army Medical Center.

Our Vision

To serve as the Army's Pharmacy of Excellence and choice of our beneficiaries as a result of our:

- Delivery of quality pharmaceutical care;
- Commitment to customer service;
- Design and management of a fail-safe medication use system;
- Provision of evidenced-based drug therapy education and training; and
- Leadership and management of the pharmacy benefit.

We Care!

We seek to delight you with our care and service. When we succeed, please tell the world. If we disappoint you, please tell us so that we can continue to improve our service for you, your loved ones, and our other guests. We will make every effort to solve your concern when it occurs and before you depart our area. Our chain-of-command remains ready to respond to your needs when requested.



How to Obtain Your New and Refill Medications

Department of Pharmacy
Womack Army Medical Center
Fort Bragg, North Carolina 28310
1-888-316-8639
(910) 907-7676
www.wamc.amedd.army.mil/services/pharmacy





How to Pick Up Your New Prescriptions

Entered Electronically by a WAMC Provider

- (1) DO NOT take a numbered ticket.
- (2) Watch for your name to appear on the display board indicating your prescription is ready for pick-up (names remain on display for 1 hour).
- (3) Proceed to the line after your name appears.
- (4) Present your ID card when you reach a window.

Entered Electronically by a Clark, Joel, or Robinson Provider

- (1) Take a numbered ticket.
- (2) Watch and listen for your number to be called to window 6, 7, or 8.
- (3) Watch for your name to appear on the display board indicating your prescription is ready for pick-up (names remain on display for 1 hour).
- (4) Proceed to the line after your name appears.
- (5) Present your ID card when you reach a window.

Handwritten by an Off-post Provider

- (1) Take a numbered ticket.
- (2) Watch and listen for your number to be called to window 6, 7, or 8.
- (3) Watch for your name to appear on the display board indicating your prescription is ready for pick-up (names remain on display for 1 hour).
- (4) Proceed to the line after your name appears.
- (5) Present your ID card when you reach a window.

Handwritten and dropped off

- (1) Take a numbered ticket.
- (2) Watch and listen for your number to be called to window 6, 7, or 8.
- (3) Return to pick-up your prescription.
 - (a) Drop off Monday thru Thursday, return the next day after 1300.
 - (b) Drop off Friday thru Sunday, return Monday after 1300.
- (4) Present your ID card when you reach a window.

Information Required for New Handwritten Prescriptions

Please legibly print on the **front** of the new handwritten prescription the following:

- | | |
|-------------------|-------------------------------|
| (1) Name; | (4) Sponsor's social security |
| (2) Address; | number; and |
| (3) Phone number; | (5) Date of birth... |

For the individual who will use the medication.

How to Read Your Medication Label

MANDATORY REFILL CALL-IN

WAMC FORT BRAGG NC 28310

910-907-7676 Info907-7427

RxW42854693 D WAMC

TEST, JANE II 1101

IBUPROFEN (MOTRIN or equiv)

800 MG TAB #30

DS 10 REF LEFT: 2 OF 3

(06Feb07MES) 06Feb07MES

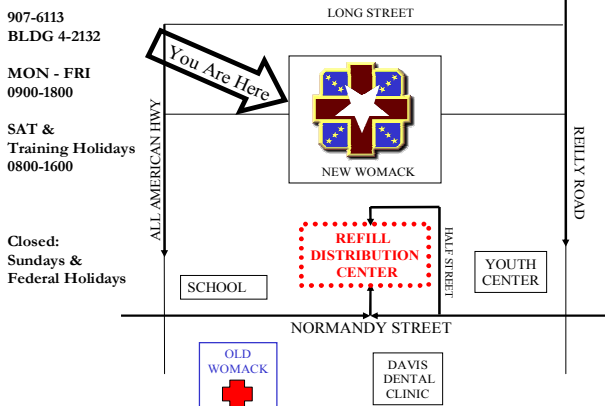
TAKE ONE TABLET THREE TIMES

EVERY DAY WITH FOOD

KEEP OUT OF REACH OF CHILDREN

Your prescription number (42854693) begins after the letter prefix.	This prescription has 2 refills remaining (from the original 3).
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REFILL DISTRIBUTION CENTER



How to Order Your Refills



Ordering Your Refills via the Internet

Go to our Hospital's Internet home page at the following address:

www.wamc.amedd.army.mil

- (1) On the left side of the Hospital home page, select 'pharmacy.'
- (2) In the center of the Pharmacy home page under quick links, select 'Online refill service,' then complete the following five easy steps.
 - Step 1**—Select the prescription option 'refill prescription.'
 - Step 2**—Please enter the last four digits of your sponsor's social security number;
 - Step 3**—Enter the numeric portion (only) of your prescription number (found in the upper left-hand corner on the prescription label);
 - Step 4**—Select a refill prescription pick-up location; and
 - Step 5**—Submit your request!

Ordering Your Refills via the Telephone

To access the telephone refill system, dial 1-888-316-8639 or (910) 907-7676.

Step 1—Select the location where you want to pick-up your medication(s).

- **Press 1** for the Refill Distribution Center;
- **Press 3** for Robinson Health Clinic Pharmacy;
- **Press 5** for Clark Health Clinic Pharmacy;
- **Press 6** for Joel Health Clinic Pharmacy; and
- **Press 7** for Pope Air Force Base Pharmacy.

Step 2—**Press 1** for a refill.

Step 3—Enter the last four digits of your sponsor's social security number followed by the pound (#) key.

Step 4—Enter the numeric portion (only) of your prescription number (found in the upper left-hand corner on the prescription label) followed by the pound (#) key.

Step 5—At this point, you may change the location where you wanted to pick-up your medication(s). If not, **press 9**.

Step 6—Listen to the message verifying when your prescription will be ready. If you do not hear this portion of the recording, your attempt to refill your medication by phone was not successful and you will need to start at Step 1 again.

Step 7—Visit the pharmacy you selected during normal duty hours to pick up your medication (s).